



# Value-Based Health Care Conference 2021

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*a patient-first approach  
practical strategies for implementation*

# PROGRAM



## PROGRAM OUTLINE

	Wednesday 26 May 2021 Pre-conference	Thursday 27 May 2021	Friday 28 May 2021	
7.15am – 7.30am				
7.30am – 8.30am		<b>Early Coffee / Registration</b>	<b>Breakfast seminar: How cancer screening programs contribute value in population health? Reflections from cervical, breast and bowel cancer screening (Karri room)</b> Session Chair: Dorota Gertig Speakers: Dorota Gertig, Christobel Saunders, Hooi-Ee Sponsor: Telstra Health	
8.30am – 9.00am		<b>Opening (Argyle room)</b> <ul style="list-style-type: none"> <li>Welcome to Country, Richard Walley</li> <li>Ministers for Health, Hon. Greg Hunt, Hon. Roger Cook</li> <li>Co-convenors, Christobel Saunders, Alison Verhoeven</li> </ul>	<b>Plenary 3: Transforming systems for value (Argyle room)</b> Keynote 5: Joe Conte Keynote 6: Ross Crawford Session Chair: Christobel Saunders Sponsor: Stryker	
9.00am – 9.30am				
9.30am – 10.00am		<b>Plenary 1: Patients First – what does this mean and what is needed to achieve it? (Argyle room)</b> Keynote 1: Elizabeth Teisberg Keynote 2: Julie McCrossin Session Chair: Alison Verhoeven Session Sponsors: ANU, Cancer Research Trust		
10.00am – 10.30am	<b>Community Conversation – Value-based healthcare: How do we move towards healthcare outcomes based on what matters to patients? (Karri room)</b> Facilitator: Alison Verhoeven Sponsor: HBF  <i>This is an event aimed at consumers and is not open to all conference delegates</i>		<b>Morning Tea (Foyer)</b>	
10.30am – 11.00am				
11.00am – 11.30am				
11.30am – 12.00pm			<b>Plenary 2: Transforming culture for value (Argyle room)</b> Keynote 3: Elizabeth Koff Keynote 4: Daphne Khoo Session Chair: Christobel Saunders Session Sponsor: NSW Health	<b>Concurrent Sessions 3</b> 3.1 – Transformation of Care (Argyle room), 3.2 – Patient Communication (Stirling room), 3.3 – Think Tank: WA Implementation (Karri room) (Sponsor WA Health) 120 minutes
12.00pm – 12.30pm				
12.30pm – 1.00pm			<b>Lunch (Foyer)</b>	<b>Lunch (Foyer)</b>
1.00pm – 1.15pm				
1.15pm – 2.00pm		<b>Concurrent Sessions 1</b> 1.1 – Digital Consumer Engagement (Argyle room), 1.2 – Changing Culture (Stirling room), 1.3 – World Café, VBHC in Primary Care (Karri room) (Sponsor WAPHA) 90 minutes	<b>Concurrent Sessions 4</b> 4.1 – Implementation Approaches (Argyle room), 4.2 – Digital Innovation (Karri room), 4.3 – System Level VBHC Enablers (Stirling room) 90 minutes	
2.00pm – 2.45pm				
2.45pm – 3.00pm				
3.00pm – 3.15pm		<b>Afternoon Tea (Foyer)</b>	<b>Afternoon tea (Foyer)</b>	
3.15pm – 3.30pm				
3.30pm – 4.00pm			<b>Announcement and presentation of Awards (Argyle room)</b> Sponsors: NSW Health, Queensland Health, St John of God Subiaco 3.15 – 4.15	
4.00pm – 4.30pm		<b>Concurrent Sessions 2</b> 2.1 – Measuring What Matters to Patients (Stirling room), 2.2 – Cost Models (Argyle room), 2.3 – Learning Together (Karri room) 90 minutes	<b>Close</b> Co-convenors, Christobel Saunders, Alison Verhoeven	
4.30pm – 4.45pm				
5.00pm – 5.30pm		<b>Networking and Social Function (Swan room)</b>		

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## PROGRAM DETAIL - Thursday 27 May 2021

	Stream 1	Stream 2	Stream 3
7.15am – 7.30am			
7.30am – 7.45am			
7.45am – 8.00am	<b>Early Coffee / Registration</b>		
8.00am – 8.15am			
8.15am – 8.30am			
8.30am – 8.45am	<b>Opening</b>		
8.45am – 9.00am	<ul style="list-style-type: none"> <li>Welcome to Country – Dr Richard Walley AOM</li> <li>Ministers for Health – The Hon. Greg Hunt, Minister for Health and Aged Care, The Hon. Roger Cook, Deputy Premier, Minister for Health, State Development, Jobs and Trade, Science</li> </ul> Co-convenors, Christobel Saunders, Alison Verhoeven		
9.00am – 9.15am	<b>Plenary 1: Patients First – what does this mean and what is needed to achieve it?</b>		
9.15am – 9.30am	Keynote 1: Elizabeth Teisberg		
9.30am – 9.45am	Keynote 2: Julie McCrossin		
9.45am – 10.00am	Session Chair: Alison Verhoeven		
10.00am – 10.15am	Session Sponsors: ANU, Cancer Research Trust		
10.15am – 10.30am			
10.30am – 10.45am	<b>Morning Tea / Networking</b>		
10.45am – 11.00am			
11.00am – 11.15am	<b>Plenary 2: Transforming culture for value</b>		
11.15am – 11.30am	Keynote 3: Elizabeth Koff		
11.30am – 11.45am	Keynote 4: Daphne Khoo		
11.45am – 12.00pm	Session Chair: Christobel Saunders		
12.00pm – 12.15pm	Session Sponsor: NSW Health		
12.15pm – 12.30pm			
12.30pm – 12.45pm			
12.45pm – 1.00pm	<b>Lunch</b>		
1.00pm – 1.15pm			
1.15pm – 1.30pm	<b>Concurrent 1.1 – Digital Consumer Engagement</b> Session Chair: Ron Tenenbaum 1.1A: Internet Parent-Child Interaction Therapy: Innovating to address geographical disparities, Jane Kohlhoff, UNSW/Karitane	<b>Concurrent 1.2 – Changing Culture</b> Session Chair: Tracey Johnson 1.2A: Using communications, insights and experiences to enable change in NSW, Michelle Maxwell, NSW Health	<b>Concurrent 1.3 – World Café, VBHC in Primary Care</b> Facilitator: Alison Verhoeven Session Chair: Learne Durrington Sponsor: WAPHA
1.30pm – 1.45pm	1.1B: Implementing electronic-PRO measures in clinics: meta-review of barriers and enablers, Claudia Rutherford, University of Sydney	1.2B: Value-Based Research in Healthcare, Bruce Shadbolt, ACT Health/Nidhi Menon, ANU	
1.45pm – 2.00pm	1.1C: First steps in patient-reported outcomes data visualisation for breast cancer, Angela Ives, UWA	1.2C: Leading Value Based Health Care Transformation in Public Dental Sector, Sue McKee, Dental Health Services Victoria	
2.00pm – 2.15pm	1.1D: THISWAYUP: Evidence-based online programs for mental health and wellbeing, Mike Millard, St Vincent's Health Network	1.2D: Transforming a System to Deliver Value-Based Care: What have we Learned?, Lea Kirkwood/Margaret Kelly, NSW Agency for Clinical Innovation	
2.15pm – 2.30pm	Q&A	Q&A	
2.30pm – 2.45pm			
2.45pm – 3.00pm	<b>Afternoon Tea / Networking</b>		
3.00pm – 3.15pm			
3.15pm – 3.30pm	<b>Concurrent 2.1 – Measuring What Matters to Patients</b> Session Chair: Sue McKee 2.1A: Measuring what matters to patients: co-designing and driving system transformation, Melissa Tinsley, NSW Agency for Clinical Innovation	<b>Concurrent 2.2 – Cost Models</b> Session Chair: Deb Cole 2.2A: Unintended Impacts of Insurance Benefit Removal on Physician Behaviour, Olukorede Abiona, UTS	<b>Concurrent 2.3 – Learning Together</b> Session Chair: Lesley Dwyer 2.3A: Learning together: Engaging healthcare providers and students in quality improvement, Donna Mak, University of Notre Dame
3.30pm – 3.45pm	2.1B: Parenting in a Pandemic - Karitane's new Virtual Residential Unit, Grainne O'Loughlin, Karitane	2.2B: Reducing out-of-pocket expenses and optimising cancer care through bundled packages, Antonia Dalton, GenesisCare	2.3B: COVID-19 Recovery: Implications for retaining high-value changes to cancer care, Carolyn Der Vartanian, Cancer Australia
3.45pm – 4.00pm	2.1C: Application of value-based principles in Orthopaedic Surgery, Sidney Chandrasiri, Epworth Healthcare	2.2C: VBHC and digitisation of healthcare: Dealing with outdated accounting models, Gillian Vesty, RMIT	2.3C: Collaborative Commissioning: Delivering 'One Western Sydney Health System', Ray Messom, Wentwest
4.00pm – 4.15pm	2.1D: Quality Mental Healthcare for everyone ... everywhere ... every time, Sue Murray, Zero Suicide Institute of Australasia	2.2D: Multi-perspective considerations when choosing an optimal VBHC cost/benefit model, Matt Hickey, Health Value Alliance	2.3D: Understanding clinical variation: your roadmap to improving care, Helen Francombe, Australian Commission on Safety and Quality in Health Care
4.15pm – 4.30pm	Q&A	Q&A	Q&A
4.30pm – 4.45pm			
4.45pm – 5.00pm			
5.00pm – 7.00pm	<b>Networking and Social Function</b>		

## PROGRAM DETAIL - Friday 28 May 2021

7.30am – 7.45am	Early Coffee		<b>Breakfast seminar: How cancer screening programs contribute value in population health? Reflections from cervical, breast and bowel cancer screening</b> Session Chair: Dorota Gertig Speakers: Dorota Gertig, Christobel Saunders, Hooi-Ee Sponsor: Telstra Health
7.45am – 8.00am			
8.00am – 8.15am			
8.15am – 8.30am			
8.30am – 8.45am	<b>Plenary 3: Transforming systems for value</b>		
8.45am – 9.00am	Keynote 5: Joe Conte		
9.00am – 9.15am	Keynote 6: Ross Crawford		
9.15am – 9.30am	Session Chair: Christobel Saunders		
9.30am – 9.45am	Sponsor: Stryker		
9.45am – 10.00am			
10.00am – 10.15am	Morning Tea		
10.15am – 10.30am			
10.30am – 10.45am	<b>Concurrent 3.1 – Transformation of Care</b> Session Chair: John Zalcborg 3.1A: Value in action: case-studies from Victoria’s largest community-health service, Matthew Teran, Em Taylor, Firdos Saleh, cohealth	<b>Concurrent 3.2 – Patient Communication</b> Session Chair: Grainne O’Loughlin 3.2A: Transforming VBHS through Choice: Consumers, Clinicians, Collaboration, Communication and Choice, Jamal Hakim, Marie Stopes Australia	<b>Concurrent 3.3 - Think Tank: WA Implementation</b> Facilitator: Alison Verhoeven Session Chair: Audrey Koay Sponsor: WA Health
10.45am – 11.00am	3.1B: Measuring value in maternity care: Feasibility of a Standard Set, Valerie Slavin, Queensland Health	3.2B: Health literacy responsive waiting areas: barriers, enablers, and consumer ideas, Cassie McDonald, University of Melbourne	
11.00am – 11.15am	3.1C: High Risk Foot Services from pilot to NSW systemwide scale, Gary Disher/Liz Hay, NSW Health	3.2C: Value in Orthopaedics: Patient Choice Based on Clinical Performance, George Faithfull, George Faithfull Advisory	
11.15am – 11.30am	Q&A	Q&A	
11.30am – 11.45am	3.1D: Mental Health Shared Care for Sydney Local Health District Consumers, Laura Garcelon, Sydney Local Health District	3.2D: How patients feel about the collection of PROs, Emma Gardiner, UWA	
11.45am – 12.00pm	3.1E: Minimally Invasive Dentistry improves the oral health of young children, Peter Arrow, WA Health	3.2E: VBHC will not work effectively without real-time patient voice, Blaik Wilson, Cemplicity, NZ	
12.00pm – 12.15pm	3.1F: Evaluation of an audiology-led retrocochlear clinic across 6 years, Caitlin Brandenburg, Queensland Health	3.2F: Simulated Patient Care Conversations: A Goals of Patient Care Workshop, David White, WA Health	
12.15pm – 12.30pm	Q&A	Q&A	
12.30pm – 1.15pm	Lunch		
1.15pm – 1.27pm	<b>Concurrent 4.1 – Implementation Approaches</b> Session Chair: Jillian Skinner 4.1A: Sustainable Chronic Condition Services in Country WA, Lindsay Adams, WA Country Health Service	<b>Concurrent 4.2 – Digital Innovation</b> Session Chair: John Gregg 4.2A: Advancing Value-Based Care Through Digital Innovation, Deepak Biswal, CareMonitor	<b>Concurrent 4.3 – System Level VBHC Enablers</b> Session Chair: Chris O’Hehir 4.3A: Health equity as an outcome in value-based health care, Rebecca Haddock, Deeble Institute
1.27pm – 1.39pm	4.1B: KAHAS- A joint approach to implementing VBC in arthroplasty, Chris Hanna, Northern NSW Local Health District	4.2B: Digital collection of lung cancer outcome data: First steps, Neli Slavova-Azmanova, UWA	4.3B: Payment reform for value-based health care: challenges for Australia, Sarah Wise, UTS
1.39pm – 1.51pm	4.1C: Implementing a value-based model in robotic colorectal surgery, Sidney Chandrasiri, Epworth Health	4.2C: Adapting to COVID-19: value-based approach to Virtual Care, Glen Maberly, Western Sydney Local Health District	4.3C: Maps to better care: The Australian Atlas of Healthcare Variation, Gillian Giles/Meredith Page, Australian Comm. on Safety & Quality in Health Care
1.51pm – 2.06pm	Q&A	Q&A	Q&A
2.06pm – 2.18pm	4.1D: Evaluation of Program Improving Health of People with Mental Illness, Andrew Simpson, Sydney Local Health District	4.2D: Integrated research skills training via a novel, adaptable platform, Kenneth Lee, UWA	4.3D: Applying Economics to improve patient outcomes and generate benefits, Liz Hay, NSW Health
2.18pm – 2.30pm	4.1 E: Implementing Value Based Healthcare within a Mental Health Pathway, Rumina Taylor, King’s Health Partners, UK	4.2E: Integrating health data to enable better health, James Linden, NSW Health	4.3E: Patient complexity and policy - a conceptual framework, Peter Maree, Dept. of Health Tasmania
2.30pm – 2.45pm	Q&A	Q&A	Q&A
2.45pm – 3.15pm	Afternoon Tea		
3.15pm – 3.30pm	<b>Australian Value-Based Health Care Awards</b> - Short pitches by the finalists for the awards		
3.30pm – 3.45pm	Session Chair: Alison Verhoeven		
3.45pm – 4.00pm	Sponsors: NSW Health, Queensland Health, St John of God Subiaco Hospital		
4.00pm – 4.15pm			
4.15pm – 4.30pm	<b>Close:</b> Co-convenors, Christobel Saunders, Alison Verhoeven		

## POSTERS

Poster Title	Presenter/s	Organisation
<b>M-CHooSe Pilot: Embedded Healthcare Coordinator for Multicultural General Practice Patients</b>	Michelle Smith/Tracey Johnson	Mater Refugee Health Service
<b>Common Grounds Wellness Clinic</b>	Petrina Rimmer	Sydney Local Health District
<b>The perceptions of specialist nurses in delivering value-based integrated care</b>	Karen Hutchinson	Australian Institute of Health Innovation
<b>Complex patients - a unified model</b>	Peter Maree	Dept. of Health Tasmania
<b>Sustainable and efficient chronic disease management in General Practice</b>	Karli Brkljacic	Central General Practice Mansfield
<b>Integrating Care into NSW</b>	Shireen Martin	NSW Health
<b>Is cancer care funding keeping up with the costs?</b>	Maryam Naghsh Nejad	UTS
<b>Managing shifts to VBHC as a dynamic capability development process</b>	Olga Kokshagina	RMIT
<b>VBHC approach to NSW Diabetes Management The Case for Change</b>	Liz Hay	NSW Health
<b>Disclosing "value" in a new technology era</b>	Gillian Vesty	RMIT
<b>The Value Based Health Care Landscape</b>	Lachlan Viali	ACT Health

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Department of Health



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